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Business Continuity Planning

Enterprise Hosting

Secure Online Backup

Application Recovery

Alternate Site Recovery

Co-location & Managed Services

Secure Messaging & Doc. Mgmt

24/7 Customer Service Portals

Send and Receive Group Text Messages from your PC

The most efficient way to reach most people today is via their cell phone. However it is cumbersome to text groups of people who are on different networks (Cable & Wireless, Digicel and Cingular). MobileCONNECT meets this challenge by allowing you to send group text messages from any computer or mobile device with an Internet connection. This gives you quick access to all your contacts' cell phones for your daily communications as well as emergency notifications.

MobileCONNECT is hosted on secure infrastructure at BIC's disaster recovery centre and utilizes the Cable & Wireless SMS Gateway. Organizations subscribe to the service on a monthly basis for a nominal subscription fee based on volume of users and are billed only for the text messages they send. BIC does not charge a service fee to the mobile subscriber for receiving the alerts.

Send Emergency Alerts

MobileCONNECT provides the communication backbone for crisis communication

The deployment of emergency notification systems for organizations is on the rise. At the time of disaster, the ability to communicate with everyone becomes critical. According to a recent Gartner Inc. study, 75 percent of Global 2000 companies will have emergency notification systems in place by the end of 2007. This is particularly important for enterprises with employees working within different groups and those with business partners that need to be notified.

During a crisis or disaster, normal lines of communication may fail when you need them most. That's why organizations depend on MobileCONNECT for a direct two-way communication channel to large numbers of employees, customers, and business partners during emergencies and disasters. MobileCONNECT provides a consolidated screen with all the responses from your employees, customers and business partners.

Poll users for Feedback

MobileCONNECT provides the communication backbone for daily group messaging

The most efficient way to reach most people today is via their cell phone. MobileCONNECT provides a group text messaging gateway for your daily communications.



Quick Facts

- Group Messaging - A single text message can be sent to hundreds of mobile subscribers using Cable and Wireless, Digicel, and Cingular phones, all at once. Each sender sets up their distribution groups to meet their business needs.
- The MobileCONNECT call center is available to send group messages at senders request should the sender not have Internet access.
- Recipients can be contacted using any text enabled mobile phone. (blackberry type devices are not required).
- True Two-Way Communication - MobileCONNECT provides true two-way communication to help you reach your audience - no matter where they are or what the time of day. MobileCONNECT can poll users to gather real-time data on the status of critical situations as they unfold or users' feedback on issues of interest or time sensitive news.